

**ACTION VC**



# 21

*mid-year  
impact report*



# GROWING THROUGH A PANDEMIC

For 15 years, ACTION VC has stood in the gap of care for those in Ventura County, meeting tangible needs for those who fall through the cracks. When the pandemic upended our communities, we had to rethink everything about how we serve. 2020 was the year we learned how to bring safety, connection, and healing to our neighbors in a quarantined world.

Some of our proudest accomplishments involved creating 3 new programs to serve neighbors in need (COVID Services, NOW Projects, Local Love Days), helping 4,000+ neighbors with grocery deliveries, Christmas gifts, and accessibility needs, and putting over \$400,000 back into our communities in material goods and volunteer services! Your support prepared us to face the needs of those affected by the pandemic head-on. **Now in 2021, we are focused on meeting the needs that were created in the wake of COVID-19.**

In our 2021 Mid Year Report, we are so excited to share with you the great strides that we've made in caring for our vulnerable neighbors and creating dynamic change in Ventura County. **We've already doubled our impact this year-** and that is because we have committed and caring individuals like you who have joined us in this work! You make us more powerful than we could ever be on our own. We know that with you by our side, there is no limit to what more we can accomplish in 2021.

Looking forward to what is ahead!

**Natalie Pavia**  
**Executive Director**

It's been one year since  
we restructured our  
organization, streamlined  
our initiatives, and  
broadened our reach by  
adding 3 new programs.

HERE'S  
HOW WE  
ARE DOING.

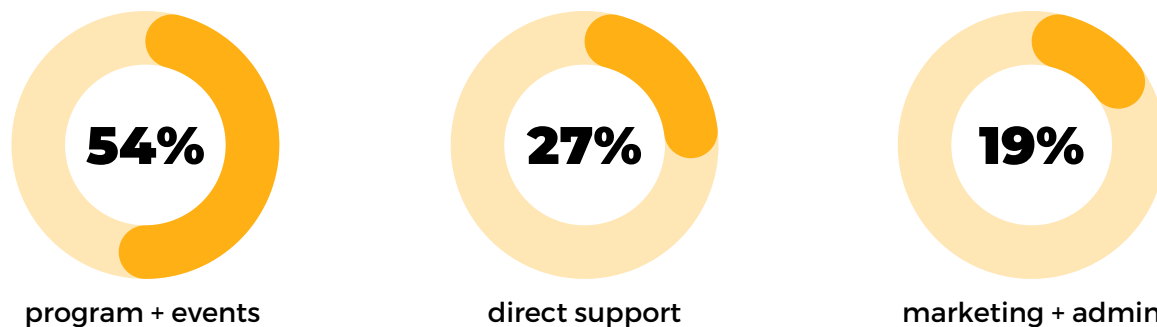
# FINANCIAL BREAKDOWN

Thanks to the support of donors like you, we began the year with a healthy financial position of \$100k. We are committed to the sound stewardship of this generosity.

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## BUDGET BREAKDOWN

Every investment in **ACTION VC** is used to empower the communities we love and live in. So far this year, we have put over \$83,000 worth of volunteer labor and project materials back into our neighborhoods. Here is how we break down our yearly \$263,500 budget.



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## BIGGEST FUNDING CHALLENGES

- 1** Inflated lumber costs have caused the value of each ramp and stair modification project to increase by **85% over the last 6 months**. We are actively looking for ways to increase our funding in order to keep up with demand.
- 2** We are experiencing a "Silver Tsunami" in Ventura County. The population of seniors **has risen to 23%** (up from 19% in 2018). Many seniors want to age safely in their homes, and it is our mission to provide the material and volunteer help for them to do so.

# PROGRAM BREAKDOWN P1

The pandemic deepened the gap of care in Ventura County, so in 2021 we increased our range of services for those who need them most.

## COVID SERVICES

All through the pandemic, we provided grocery deliveries and phone companionship for those isolated at home. We are starting to transition away from these COVID services, but for a handful of clients, this is a need we are committing to meet!

**16** on-going projects for isolated neighbors

**40** clients served January-June

## LOCAL LOVE

Local Love Days are back in action for the year. It's exciting to help churches, businesses, and schools get back into their communities to serve.

**200** clients served January- June

**21** agency partners served January- June

## CLIENT SPOTLIGHT- PADMINI

As a senior with a disability, and no family nearby, Padmini relies on ACTION VC volunteers for projects like cleaning and yard work. However, the pandemic last year cut her off from the volunteer services she needed. It was not until early February that we were able to send school students to clean up her yard, plant new flowers, and provide companionship. Since then, she has also received free floor cleaning from a volunteer offering up her services on an ongoing basis. Padmini called us ecstatic and grateful to be able to receive help once again this year. Our projects may not always be completed on our timing but on God's timing. And God's timing is perfect!



# PROGRAM BREAKDOWN P2

We have already completed double the number of service projects that we did in all of 2020, and we are only halfway through this year!

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## ACCESSIBILITY

With additional funding from our partners, we've increased our capacity to build ramps in 2021. We are now up to completing 2-3 builds a month!

**17** projects completed  
January- June

**47%** increase  
from 2020!

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## NEEDS OF THE WEEK

Our volunteers are eager to get back to serving our cities. We have already completed 106 minor repair, yard work, and cleaning projects, which is a 37% increase from 2020!

**1,000** volunteer hours  
January - June

**2x** more hours  
than all of 2020!





## DOC'S STORY OF HOPE!

His given name is William, but friends, family, and corpsmen call him "Doc". Doc served in the U.S Navy for years as a physician, and spent his time overseas keeping our men and women safe and cared for. When asked about his time in the military, he lights up with amazing stories of his time serving. It's moving to see- especially since life has been hard for Doc lately. Last November, Doc called us because a pipe burst in his kitchen. It caused severe water damage and buckled his flooring. Doc was immediately concerned for his wife Chris' safety; she is an invalid and he is her primary caretaker. He knew it would only be a matter of time before she lost her balance and fell because of the warping.

When Doc called his insurance company, they told him he wasn't covered for any of the repairs. Sadly, living on less than \$900 a month from Social Security meant he had to choose- hire a contractor to repair the damage OR pay his wife's medical bills. When he called the VA, they told him to call ACTION VC- so that's what Doc did.

Doc was patient through COVID when our volunteer teams were not able to work on indoor projects out of caution. When things began to open up last month, we got a team out to his mobile home to replace the floors, repair the leak, and make other safety improvements in his kitchen! Doc was so happy with the repairs, and as a former contractor, it means something when he says the job was done "the right way!"

**" I TRUTHFULLY AND HONESTLY CANNOT SAY ENOUGH ABOUT ACTION. THEY HAVE DONE A TOP-NOTCH JOB FOR ME, AND THEY HAVE BEEN SO FRIENDLY WHILE DOING IT! THEY HAVE TAKEN GREAT CARE WITH EVERYTHING. "**

**- WILLIAM "DOC" K**

# LOVE VC IMPACT

Our mission is to love the vulnerable and bring acts of service to our communities in need. On June 5th, 300 Love VC volunteers helped us do just that.

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## PROJECTS COMPLETED

From making cards for isolated seniors to painting rooms for a women's shelter to fixing the floor of a veteran in need, volunteers stepped up to love our neighbors in so many tangible ways.

120

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## LIVES EMPOWERED

After 2020, we were ready to bring significant healing to those in need. At 20 different project sites, thousands of people received love, connection, and care from Love VC volunteers.

2,000

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## IMPACT IN-KIND

Thanks to the sponsors who donated materials for the projects and volunteers who gave their time, over \$30,000 went back into our communities, free of charge for those in need.

\$33k





# ANNUAL GOALS AND OBJECTIVES

As far as we have come in 2021, there is still so much work to be done to keep our work effective and meaningful for those in need. Here is what we hope to achieve by 2022.

1



## **GROW OUR ACCESSIBILITY PROGRAM BY 25%**

To keep up with the demand for wheelchair ramps, grab bars, and stair modifications, we are recruiting and training more volunteers to join our accessibility teams. Our goal is to have 3 active teams that can complete 2-3 projects a month for our neighbors with disabilities.

2



## **INCREASE SERVICES FOR OXNARD AND CAMARILLO FAMILIES**

The pandemic disproportionately impacted communities in Oxnard and Camarillo that already hold some of the highest poverty rates in the county. Our first priority in addressing this increasing inequity is to expand our Oxnard Christmas Shoppe to serve an additional 200 families.

3



## **CREATE AND NUTURE POWER PARTNERSHIPS**

In order to create sustainable change in Ventura County- we need to lock arms with all businesses, churches and agencies that want to see our communities grow and thrive. By 2022, we want to join forces with 10 new organizations that can help us deepen our impact in our underserved neighborhoods.



**Together, we are meeting needs, connecting neighbors, and restoring relationships across Ventura County. Thank you for joining us in this work in 2021!**